IN THE UNITED STATES DISTRICT COURT WESTERN DISTRICT OF NORTH CAROLINA CHARLOTTE DIVISION

MICHAEL WARSHAWSKY and MICHAEL STEINHAUSER, on behalf of themselves and all others similarly situated,	Case No. 20-cv-00562
Plaintiffs,	
v.))
CBDMD, INC. and CBD INDUSTRIES LLC,)
Defendants.)

SETTLEMENT AGREEMENT

This Settlement Agreement, dated as of April 30, 2021, is made and entered into by and among the following Settling Parties (as defined below): (i) Michael Warshawsky and Michael Steinhauser ("Representative Plaintiffs"), individually and on behalf of the Settlement Class (as defined below), by and through their counsel at MORGAN & MORGAN COMPLEX LITIGATION GROUP and CLAYEO C. ARNOLD, P.C. ("Proposed Class Counsel"); and (ii) cbdMD, Inc. and CBD Industries, LLC (collectively "cbdMD" or "Defendants"), by and through its counsel of record, Baker & Hostetler LLP. The Settlement Agreement is subject to Court approval and is intended by the Settling Parties to fully, finally, and forever resolve, discharge, and settle the Released Claims (as defined below), upon and subject to the terms and conditions hereof.

I. THE LITIGATION

Between March 30, 2020 and May 8, 2020, and also between May 14, 2020 and May 18, 2020, cbdMD suffered a cyberattack on its eCommerce platform that accepts payment cards. Through the operation of unauthorized JavaScript code, the unauthorized JavaScript code directed

customer-input HTML elements to a third-party server unaffiliated with cbdMD between March 30, 2020 at 00:03:12 UTC (Coordinated Universal Time) and the end of May 8, 2020, and again between May 14, 2020 at 21:02:57 UTC through the end of May 18, 2020. Those elements consisted of first and last names, shipping addresses, billing addresses, credit or debit card numbers including expiration dates and card verification values, and/or bank account numbers. Subsequently, Representative Plaintiffs filed a class action lawsuit asserting claims against cbdMD relating to the Security Incident (as defined below) (the "Litigation").

Pursuant to the terms set out below, this Settlement Agreement provides for the resolution of all claims and causes of action asserted, or that could have been asserted, against cbdMD and the Released Persons (as defined below) relating to the Security Incident, by and on behalf of Representative Plaintiffs and Settlement Class Members (as defined below), and any other such actions by and on behalf of any other consumers and putative classes of consumers originating, or that may originate, in jurisdictions in the United States against cbdMD relating to the Security Incident.

П. CLAIMS OF REPRESENTATIVE PLAINTIFFS AND BENEFITS OF SETTLING

Representative Plaintiffs believe the claims asserted in the Litigation, as set forth in the Complaint, have merit. Representative Plaintiffs and Proposed Class Counsel recognize and acknowledge, however, the expense and length of continued proceedings necessary to prosecute the Litigation against cbdMD through motion practice, trial, and potential appeals. They have also taken into account the uncertain outcome and risk of further litigation, as well as the difficulties and delays inherent in such litigation. Proposed Class Counsel are highly experienced in class action litigation and very knowledgeable regarding the relevant claims, remedies, and defenses at issue generally in such litigation and in this Litigation. They have determined that the settlement

set forth in this Settlement Agreement is fair, reasonable, and adequate, and in the best interests of Plaintiffs and the Settlement Class.

III. DENIAL OF WRONGDOING AND LIABILITY

cbdMD denies each and all of the claims and contentions alleged against it in the Litigation. cbdMD denies all charges of wrongdoing or liability as alleged, or which could be alleged, in the Litigation. Nonetheless, cbdMD has concluded that further conduct of the Litigation would be protracted and expensive, and that it is desirable that the Litigation be fully and finally settled in the manner and upon the terms and conditions set forth in this Settlement Agreement, cbdMD also has taken into account the uncertainty and risks inherent in any litigation. cbdMD has, therefore, determined that it is desirable and beneficial that the Litigation be settled in the manner and upon the terms and conditions set forth in this Settlement Agreement.

IV. TERMS OF SETTLEMENT

NOW, THEREFORE, IT IS HEREBY STIPULATED AND AGREED, by and among Representative Plaintiffs, individually and on behalf of the Settlement Class, Proposed Class Counsel, and cbdMD that, subject to the approval of the Court, the Litigation and the Released Claims shall be finally and fully compromised, settled, and released, and the Litigation shall be dismissed with prejudice as to the Settling Parties, the Settlement Class, and the Settlement Class Members, except those Settlement Class Members who timely opt-out of the Settlement Agreement, upon and subject to the terms and conditions of this Settlement Agreement, as follows:

1. Definitions

As used in the Settlement Agreement, the following terms have the meanings specified below:

"Agreement" or "Settlement Agreement" means this agreement. 1.1

1.2 "Approved Claims" means Settlement Claims in an amount approved by the Claims

Administrator or found to be valid through the Dispute Resolution process.

1.3 "Claims Administration" means the processing and payment of claims received

from Settlement Class Members by the Claims Administrator.

1.4 "Claims Administrator" means a company experienced in administering class

action claims generally and specifically those of the type provided for and made in data breach

litigation, to be jointly agreed upon by the Settling Parties and approved by the Court.

1.5 "Claims Deadline" means the postmark deadline for valid claims pursuant to ¶ 2.3.

1.6 "Claim Form" means the form that the Settlement Class Member must complete

and submit on or before the Claim Deadline in order to be eligible for the benefits described herein.

The Claim Form shall be reformatted by the Settlement Administrator in order to permit the option

of filing of claims electronically. The Claim Form shall require a sworn signature or electronic

verification under penalty of perjury, but shall not require a notarization. The Claim Form template

is attached as Exhibit A to this Settlement Agreement.

1.7 "Claims Referee" means a third party designated by agreement of the Settling

Parties and approved by the Court to make final decisions about disputed claims for settlement

benefits.

1.8 "Costs of Claims Administration" means all actual costs associated with or arising

from Claims Administration.

1.9 "Court" means the United States District Court for the Western District of North

Carolina, Charlotte Division.

1.10 "Dispute Resolution" means the process for resolving disputed Settlement Claims

as set forth in this Agreement.

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- 1.11 "Effective Date" means the first date by which all of the events and conditions specified in ¶ 1.12 and ¶ 9.1 herein have occurred and been met.
- 1.12 "Final" means the occurrence of all of the following events: (i) the settlement pursuant to this Settlement Agreement is approved by the Court; (ii) the Court has entered a Judgment (as that term is defined herein); and (iii) the time to appeal or seek permission to appeal from the Judgment has expired or, if appealed, the appeal has been dismissed in its entirety, or the Judgment has been affirmed in its entirety by the court of last resort to which such appeal may be taken, and such dismissal or affirmance has become no longer subject to further appeal or review. Notwithstanding the above, any order modifying or reversing any attorneys' fee award or service award made in this case shall not affect whether the Judgment is "Final" as defined herein or any other aspect of the Judgment.
- 1.13 "Judgment" means a judgment rendered by the Court, in the form attached hereto as Exhibit G, or a judgment substantially similar to such form.
- 1.14 "Notice" means the written notice to be sent to the Settlement Class Members pursuant to the Preliminary Approval Order.
- 1.15 "Objection Date" means the date by which objections to the settlement from Settlement Class Members must be filed with the Clerk of Court in order to be effective and timely.
- 1.16 "Opt-Out Date" means the date by which requests for exclusion from settlement must be postmarked in order to be effective and timely.
- 1.17 "Person" means an individual, corporation, partnership, limited partnership, limited liability company or partnership, association, joint stock company, estate, legal representative, trust, unincorporated association, government or any political subdivision or agency thereof, and

any business or legal entity, and their respective spouses, heirs, predecessors, successors, representatives, or assignees.

1.18 "Preliminary Approval Order" means the order preliminarily approving the Settlement Agreement and ordering that notice be provided to the Settlement Class. The Settling Parties' proposed form of Preliminary Approval Order is attached hereto as Exhibit F.

1.19 "Plaintiffs' Counsel" and "Proposed Class Counsel" means Jean Martin of Morgan & Morgan Complex Litigation Group, and M. Anderson Berry of Clayeo C. Arnold, P.C.

1.20 "Related Entities" means cbdMD's past or present parents, subsidiaries, divisions, and related or affiliated entities, and each of cbdMD's and their respective predecessors, successors, directors, officers, employees, principals, agents, attorneys, insurers, and reinsurers, other than any Person who is found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding or abetting the criminal activity occurrence of the Security Incident or who pleads nolo contendere to any such charge.

1.21 "Released Claims" shall collectively mean any and all claims and causes of action that were or could have been brought in the Litigation based on, relating to, concerning or arising out of the Security Incident and alleged theft or misuse of payment card data or other personal information or the allegations, facts, or circumstances related to the Security Incident as described in the Litigation including, without limitation, any violations of the California, North Carolina, Florida, and similar state consumer protection statutes; any violation of the California Customer Records Act, California Unfair Competition Law, California Consumers Legal Remedies Act; Florida Deceptive and Unfair Trade Practices Act; negligence; negligence per se; breach of contract; breach of implied contract; breach of fiduciary duty; breach of confidence; invasion of

privacy; misrepresentation (whether fraudulent, negligent or innocent); unjust enrichment; bailment; wantonness; failure to provide adequate notice pursuant to any breach notification statute or common law duty; and including, but not limited to, any and all claims for damages, injunctive relief, disgorgement, declaratory relief, equitable relief, attorneys' fees and expenses, pre-judgment interest, credit monitoring services, the creation of a fund for future damages, statutory damages, punitive damages, special damages, exemplary damages, restitution, the appointment of a receiver, and any other form of relief that either has been asserted, or could have been asserted, by any Settlement Class Member against any of the Released Persons based on, relating to, concerning or arising out of the Security Incident and alleged theft or misuse of payment card data or other personal information or the allegations, facts, or circumstances related to the Security Incident as described in the Litigation. Released Claims shall include Unknown Claims as defined in ¶ 1.29. Released Claims shall not include the right of any Settlement Class Member or any of the Released Persons to enforce the terms of the settlement contained in this Settlement Agreement, and shall not include the claims of Settlement Class Members who have timely excluded themselves from the Settlement Class.

- 1.22 "Released Persons" means cbdMD, Inc. and CBD Industries, LLC (collectively "cbdMD"), its Related Entities and each of their past or present parents, subsidiaries, divisions, and related or affiliated entities, and each of their respective predecessors, successors, directors, officers, employees, principals, agents, attorneys, insurers, and reinsurers.
 - 1.23 "Representative Plaintiffs" means Michael Warshawsky and Michael Steinhauser.
- 1.24 "Security Incident" means the cyberattack against cbdMD's eCommerce platform which involved implementation of unauthorized JavaScript code directing customer-input HTML elements to a third-party server unaffiliated with cbdMD between March 30, 2020 at 00:03:12

UTC (Coordinated Universal Time) and the end of May 8, 2020, and again between May 14, 2020 at 21:02:57 UTC through the end of May 18, 2020. Those elements consisted of first and last names, shipping addresses, billing addresses, credit or debit card numbers including expiration dates and card verification values, and/or bank account numbers.

1.25 "Settlement Claim" means a claim for settlement benefits made under the terms of this Settlement Agreement.

1.26 "Settlement Class" means all persons residing in the United States who made a purchase online with cbdMD between March 30, 2020 at 00:03:12 UTC (Coordinated Universal Time) and the end of May 8, 2020, or between May 14, 2020 at 21:02:57 UTC through the end of May 18, 2020. The Settlement Class specifically excludes: (i) cbdMD and its officers and directors; (ii) all Settlement Class Members who timely and validly request exclusion from the Settlement Class; (iii) the Judge assigned to evaluate the fairness of this settlement; (iv) the attorneys representing the Parties in the Litigation; (v) banks and other entities that issued payment cards which were utilized at cbdMD during the Security Incident; and (vi) any other Person found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding or abetting the criminal activity occurrence of the Security Incident or who pleads *nolo contendere* to any such charge.

1.27 "Settlement Class Member(s)" means a Person(s) who falls within the definition of the Settlement Class.

1.28 "Settling Parties" means, collectively, cbdMD and Representative Plaintiffs, individually and on behalf of the Settlement Class.

1.29 "Unknown Claims" means any of the Released Claims that any Settlement Class Member, including any Representative Plaintiffs, does not know or suspect to exist in his/her favor as of the date of the entry of the Preliminary Approval Order that, if known by him or her, might have affected his or her settlement with, and release of, the Released Persons, or might have affected his or her decision not to object to and/or to participate in this Settlement Agreement. With respect to any and all Released Claims, the Settling Parties stipulate and agree that upon the Effective Date, Representative Plaintiffs expressly shall have, and each of the other Settlement Class Members shall be deemed to have, and by operation of the Judgment shall have, waived the provisions, rights, and benefits conferred by California Civil Code § 1542, and also any and all provisions, rights, and benefits conferred by any law of any state, province, or territory of the United States (including, without limitation, Montana Code Ann. § 28-1-1602; North Dakota Cent. Code § 9-13-02; and South Dakota Codified Laws § 20-7-11), which is similar, comparable, or equivalent to California Civil Code §1542, which provides:

> A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.

Settlement Class Members, including Representative Plaintiffs, and any of them, may hereafter discover facts in addition to, or different from, those that they, and any of them, now know or believe to be true with respect to the subject matter of the Released Claims, but Representative Plaintiffs expressly shall have, and each other Settlement Class Member shall be deemed to have, and by operation of the Judgment shall have, upon the Effective Date, fully, finally and forever settled and released any and all Released Claims. The Settling Parties acknowledge, and Settlement Class Members shall be deemed by operation of the Judgment to have acknowledged, that the foregoing waiver is a material element of the Settlement Agreement of which this release is a part.

1.30 "United States" as used in this Settlement Agreement includes the District of Columbia and all territories.

2. Settlement Benefits

2.1 Expense Reimbursement Capped at \$210. All Settlement Class Members who submit a valid claim using the Claim Form (Exhibit A to this Settlement Agreement) are eligible to receive reimbursement for documented out-of-pocket losses, if plausibly caused by the Security Incident, not to exceed \$210 per Settlement Class Member, that were incurred as a result of the Security Incident, including: (i) card replacement fees; (ii) late fees; (iii) overlimit fees; (iv) interest; (v) other bank or credit card fees; (vi) postage, mileage, and other incidental expenses resulting from lack of access to a payment card or account resulting from the Security Incident; (vii) up to three (3) hours of documented lost time spent monitoring accounts, reversing fraudulent charges, or otherwise dealing with the aftermath/clean-up of the Security Incident (calculated at the rate of \$20 per hour for up to 3 hours), but only if at least one full hour was spent, and only if the time can be documented on the Claim Form with a narrative description of the activities performed during the time claimed and their connection to the Security Incident; (viii) an additional payment of \$20 for each payment card on which a Class Member incurred one or more actual, documented fraudulent charge(s) to compensate the claimant for lost time associated with seeking reimbursement for the fraud; and (ix) up to \$80 in costs associated with credit monitoring or identity theft insurance, if purchased primarily as a result of the Security Incident and if purchased between March 30, 2020 and the Claims Deadline (with reasonable documentation and an affirmative statement by Settlement Class Member that it was purchased primarily because of the Security Incident, and with proof of purchase).

2.2 Other Extraordinary Expense Reimbursement. cbdMD shall reimburse, as provided for below, each Settlement Class Member in the amount of his or her proven loss, but not to exceed \$2,500 per claim, for monetary out-of-pocket losses that occurred more likely than not as a result of the Security Incident if: (a) it is an actual, documented, and unreimbursed monetary loss; (b) was more likely than not caused by the Security Incident; (c) occurred during the time period from March 30, 2020, through and including the end of the Claims Deadline (see ¶ 2.3); (d) is not an amount already covered by one or more of the categories in ¶ 2.1; and (e) the claimant made reasonable efforts to avoid, or seek reimbursement for the loss. Settlement Class Members may only submit one claim for benefits under this paragraph ¶ 2.2 regardless of the number of payment cards the Settlement Class Member had compromised as a result of the

Security Incident and the total of all amounts recovered under this paragraph shall not exceed

\$2,500.00 per Settlement Class Member. Settlement Class Members with claims under this

paragraph may also submit claims for benefits under ¶ 2.1.

2.3 The total reimbursement provided under ¶ 2.1 and ¶ 2.2 is subject to an aggregate cap of \$300,000 for all claims of any kind. Additionally, Settlement Class Members seeking reimbursement under ¶¶ 2.1 or 2.2 must complete and submit a written Claim Form to the Claims Administrator, postmarked on or before the 120th day after the deadline for the completion of Notice to Settlement Class Members as set forth in ¶ 3.2 (the "Claims Deadline"). The Notice to the class will specify this deadline and other relevant dates described herein.

2.3.1 As proof of class membership, any Settlement Class Member filing a claim must certify that he or she is a Settlement Class Member, and also submit one of the following (1) a unique code to be provided by the Settlement Administrator based on the approved list of class members to be sent direct Notice; (2) a document or documents

reflecting his or her use of a payment card at cbdMD during the Security Incident, which could include (but is not limited to): a receipt from cbdMD reflecting payment by a payment card during the Security Incident, a payment card statement or bill reflecting that the payment card was used in connection with an online purchase with cbdMD during the Security Incident, notification from a bank or financial institution stating that the payment card was compromised during the Security Incident, or other reasonable documentation that the Settlement Class Member used a payment card in connection with an online purchase with cbdMD during the Security Incident; or (3) the number associated with the credit or debit card claimed to have been used by the Settlement Class Member during the Security Incident, which the Claims Administrator (or a designee) will use to confirm class membership based on whether that card number matches a credit or debit card number used at cbdMD during the Security Incident.

- 2.3.2 The Claim Form must be verified by the Settlement Class Member with a statement that his or her claim is true and correct, to the best of his or her knowledge and belief, and is being made under penalty of perjury. Notarization shall not be required. The Settlement Class Member must reasonably attest that the out-of-pocket expenses and charges claimed were both actually incurred and plausibly arose from the Security Incident. Failure to provide supporting attestation and documentation as requested on the Claim Form shall result in denial of a claim. Disputes as to claims submitted under this paragraph are to be resolved pursuant to the provisions stated in ¶ 2.5.
- 2.3.3 Claimants seeking reimbursement for expenses or losses described in ¶¶ 2.1 or 2.2 must complete and submit the appropriate section of the Claim Form to the Claims Administrator, together with proof of such losses.

- 2.3.4 Nothing in this Settlement Agreement shall be construed to provide for a double payment for the same loss or injury that was reimbursed or compensated by any other source.
- 2.3.5 To be valid, claims must be complete and submitted to the Claims Administrator on or before the Claims Deadline.
- 2.3.6 No payment shall be made for emotional distress, personal/bodily injury, or punitive damages, as all such amounts are not recoverable pursuant to the terms of the Settlement Agreement.

2.4 Equitable Relief.

cbdMD agrees to implement, continue or maintain, the following data security measures for a period of at least one year after the settlement receives approval by the Court:

- 2.4.1 Complete PCI Attestation of Compliance (AOC) in conjunction with a PCI-certified Qualified Security Assessor (QSA).
- 2.4.2 Implement and maintain multifactor authentication for VPN access to the e-Commerce system.
- 2.4.3 Implement and maintain 60-day password life limits for both e-Commerce systems and email accounts.
- 2.4.4 Implement and adhere to a policy requiring that any changes to the e-Commerce system require digital concurrence of two lead system developers facilitated by an automated process that cannot be overridden.
- 2.4.5 Employ a third-party expert to conduct a risk assessment of cbdMD's data assets and environment consistent with the NIST Risk Management Framework, and to conduct phishing and penetration testing of the cbdMD enterprise environment and

enterprise user base.

2.4.6 Implement and maintain additional intrusion detection and prevention,

malware and anti-virus, and monitoring applications within the cbdMD environment.

2.4.7 Designation of a cyber-security specialist to oversee IT security for the

company, including the e-Commerce system.

2.4.8 Implement and follow a revised, nationwide and company-wide written

information security program to replace the Massachusetts-based WISP that became

effective on 11/11/2019.

2.5 <u>Dispute Resolution for Claims.</u>

2.5.1 The Claims Administrator, in its sole discretion to be reasonably exercised,

will determine whether: (1) the claimant is a Settlement Class Member; (2) the claimant

has provided all information needed to complete the Claim Form, including any

documentation that may be necessary to reasonably support the claimant's class

membership and the expenses described in ¶¶ 2.1 through

2.3; and (3) the information submitted could lead a reasonable person to conclude that more

likely than not the claimant has suffered the claimed losses as a result of the Security

Incident (collectively, "Facially Valid"). The Claims Administrator may, at any time,

request from the claimant, in writing, additional information ("Claim Supplementation")

as the Claims Administrator may reasonably require in order to evaluate the claim, e.g.,

documentation requested on the Claim Form, information regarding the claimed losses,

available insurance and the status of any claims made for insurance benefits, and claims

previously made for identity theft and the resolution thereof.

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2.5.2 Upon receipt of an incomplete or unsigned Claim Form or a Claim Form

that is not accompanied by sufficient documentation to determine whether the claim is

Facially Valid, the Claims Administrator shall request additional information ("Claim

Supplementation") and give the claimant thirty (30) days to cure the defect before rejecting

the claim. Requests for Claim Supplementation shall be made within thirty (30) days of

receipt of such Claim Form or thirty (30) days from the Effective Date, whichever comes

later. In the event of unusual circumstances interfering with compliance during the 30-day

period, the claimant may request and, for good cause shown (illness, military service, out

of the country, mail failures, lack of cooperation of third parties in possession of required

information, etc.), shall be given a reasonable extension of the 30-day deadline in which to

comply; however, in no event shall the deadline be extended to later than one year from

the Effective Date. If the defect is not cured, then the claim will be deemed invalid and

there shall be no obligation to pay the claim.

2.5.3 Following receipt of additional information requested as Claim

Supplementation, the Claims Administrator shall have thirty (30) days to accept, in whole

or lesser amount, or reject each claim. If, after review of the claim and all documentation

submitted by the claimant, the Claims Administrator determines that such a claim is

Facially Valid, then the claim shall be paid. If the claim is not Facially Valid because the

claimant has not provided all information needed to complete the Claim Form and evaluate

the claim, then the Claims Administrator may reject the claim without any further action.

If the claim is rejected for other reasons, then the claim shall be referred to the Claims

Referee upon request of the Settlement Class Member.

2.5.4 Settlement Class Members shall have thirty (30) days from receipt of the offer to accept or reject any offer of partial payment received from the Claims Administrator. If a Settlement Class Member rejects an offer from the Claims Administrator, the Claims Administrator shall have fifteen (15) days to reconsider its initial adjustment amount and make a final determination. If the claimant approves the final determination, then the approved amount shall be the amount to be paid. If the claimant rejects the final determination within thirty (30) days, then the dispute will be submitted to the Claims Referee within an additional ten (10) days.

2.5.5 If any dispute is submitted to the Claims Referee, the Claims Referee may approve the Claims Administrator's determination by making a ruling within fifteen (15) days. The Claims Referee may make any other final determination of the dispute or request further supplementation of a claim within thirty (30) days. The Claims Referee's determination shall be based on whether the Claims Referee is persuaded that the claimed amounts are reasonably supported in fact and were more likely than not caused by the Security Incident. The Claims Referee shall have the power to approve a claim in full or in part. The Claims Referee's decision will be final and non-appealable. Any claimant referred to the Claims Referee shall reasonably cooperate with the Claims Referee, including by either providing supplemental information as requested or, alternatively, signing an authorization allowing the Claims Referee to verify the claim through third party sources, and failure to cooperate shall be grounds for denial of the claim in full. The Claims Referee shall make a final decision within thirty (30) days of receipt of all supplemental information requested. The Settlement Administrator shall provide notice of all communications pursuant to this Paragraph to all Counsel.

2.6 <u>Settlement Expenses.</u> All costs for notice to the Settlement Class as required under ¶¶ 3.1 and 3.2, Costs of Claims Administration under ¶¶ 8.1, 8.2, and 8.3, and the costs of Dispute

Resolution described in ¶ 2.5, shall be paid by cbdMD.

2.7 <u>Settlement Class Certification.</u> The Settling Parties agree, for purposes of this

settlement only, to the certification of the Settlement Class. If the settlement set forth in this

Settlement Agreement is not approved by the Court, or if the Settlement Agreement is terminated

or cancelled pursuant to the terms of this Settlement Agreement, this Settlement Agreement, and

the certification of the Settlement Class provided for herein, will be vacated and the Litigation

shall proceed as though the Settlement Class had never been certified, without prejudice to any

Person's or Settling Party's position on the issue of class certification or any other issue. The

Settling Parties' agreement to the certification of the Settlement Class is also without prejudice to

any position asserted by the Settling Parties in any other proceeding, case or action, as to which

all of their rights are specifically preserved.

2.8 Confidentiality of Information Submitted by Settlement Class Members.

Information submitted by Settlement Class Members pursuant to this Settlement Agreement shall

be deemed confidential and protected as such by cbdMD, the Claims Administrator, and the

Claims Referee.

3. Order of Preliminary Approval and Publishing of Notice of Fairness Hearing

.1. As soon as practicable after the execution of the Settlement Agreement, Proposed

Class Counsel and counsel for cbdMD shall jointly submit this Settlement Agreement to the Court

and file a motion for preliminary approval of the settlement with the Court requesting entry of a

Preliminary Approval Order in the form attached hereto as Exhibit F, or an order substantially

similar to such form in both terms and cost, requesting, inter alia:

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- a) certification of the Settlement Class for settlement purposes only pursuant to ¶ 2.7;
- b) preliminary approval of the Settlement Agreement as set forth herein;
- the scheduling of a Final Fairness Hearing and briefing schedule for Motion For Final Hearing and Application for Class Representative Service Awards and Attorneys' Fees and Costs;
- d) appointment of Proposed Class Counsel as Class Counsel;
- e) appointment of Representative Plaintiffs as Class Representatives;
- f) approval of a customary form of short notice to be mailed to Settlement Class Members ("Short-Form Notice") in a form substantially similar to the one attached hereto as Exhibit B (postcard) and Exhibit C (by email only if postcards are undeliverable), and a customary long form notice ("Long-Form Notice") in a form substantially similar to the one attached hereto as Exhibit D which together shall include a fair summary of the parties' respective litigation positions, the general terms of the settlement set forth in the Settlement Agreement, instructions for how to object to or opt-out of the settlement, the process and instructions for making claims to the extent contemplated herein, and the date, time and place of the Final Fairness Hearing;
- g) appointment of a Claims Administrator, or such other provider of claims administrative service, as may be jointly agreed to by the Settling Parties;
- h) approval of a claim form substantially similar to that attached hereto as Exhibit A; and
- i) appointment of a Person proposed by the Settling Parties to serve as Claims Referee.

The Notice and Claim Form shall be reviewed by the Claims Administrator and may be revised as agreed upon by the Settling Parties prior to such submission to the Court for approval.

3.2 cbdMD shall pay for all of the costs associated with the Claims Administrator, and for providing Notice to the Settlement Class in accordance with the Preliminary Approval Order, as well as the costs of such notice. Attorneys' fees, costs, and expenses of Proposed Class Counsel, and service awards to Class Representatives, shall be paid by cbdMD as set forth in ¶ 7 below, subject to Court approval. Notice shall be provided to class members in accordance with

the Notice plan set forth in Exhibit E. The Notice plan shall be subject to approval by the Court as meeting constitutional due process requirements. The Claims Administrator shall establish a dedicated settlement website and shall maintain and update the website throughout the claim period, with the Notice and Claim Form approved by the Court, as well as this Settlement Agreement. A toll-free help line staffed with a reasonable number of live operators shall be made available to address Settlement Class Members' inquiries. The Claims Administrator also will provide copies of the forms of the Notice and Claim Form approved by the Court, as well as this Settlement Agreement, upon request. Prior to the Final Fairness Hearing, Proposed Class Counsel and cbdMD shall cause to be filed with the Court an appropriate affidavit or declaration with respect to complying with this provision of Notice. The Notice and Claim Form approved by the Court may be adjusted by the Claims Administrator, respectively, in consultation and agreement with the Settling Parties, as may be reasonable and not inconsistent with such approval. The Notice Program shall commence within thirty (30) days after entry of the Preliminary

3.3 Proposed Class Counsel and cbdMD's counsel shall request that after notice is completed, the Court hold a hearing (the "Final Fairness Hearing") and grant final approval of the settlement set forth herein.

Approval Order and shall be completed within forty-five (45) days after entry of the Preliminary

3.4 cbdMD will also cause the Claims Administrator to provide (at cbdMD's expense) notice to the relevant state and federal governmental officials as required by the Class Action Fairness Act.

4. Opt-Out Procedures

Approval Order.

- 4.1 Each Person wishing to opt-out of the Settlement Class shall individually sign and timely submit written notice of such intent to the designated Post Office box established by the Claims Administrator. Settlement Class members will only be able to submit an opt-out request on their own behalf; mass or class opt-outs will not be permitted. The written notice must clearly manifest a Person's intent to be excluded from the Settlement Class. To be effective, written notice must be postmarked no later than one hundred twenty (120) days after the date on which the Notice Program commences pursuant to ¶ 3.2.
- 4.2 All Persons who submit valid and timely notices of their intent to be excluded from the Settlement Class, as set forth in ¶ 4.1 above, referred to herein as "Opt-Outs," shall not receive any benefits of and/or be bound by the terms of this Settlement Agreement. All Persons falling within the definition of the Settlement Class who do not request to be excluded from the Settlement Class in the manner set forth in ¶ 4.1 above shall be bound by the terms of this Settlement Agreement and Judgment entered thereon.
- 4.3 In the event that within ten (10) days after the Opt-Out Date as approved by the Court, there have been more Opt-Outs (exclusions) than listed in a separate letter agreement (to be shared with the Court under seal, if requested), cbdMD may, by notifying Proposed Class Counsel in writing, void this Settlement Agreement. If cbdMD voids the Settlement Agreement pursuant to this paragraph, cbdMD shall be obligated to pay all settlement expenses already incurred, excluding any attorneys' fees, costs, and expenses of Proposed Class Counsel and incentive awards and shall not, at any time, seek recovery of same from any other party to the Litigation or from counsel to any other party to the Litigation.

5. Objection Procedures

5.1 Each Settlement Class Member desiring to object to the Settlement Agreement shall submit a timely written notice of his or her objection by the Objection Date. Such notice shall

state: (i) the objector's full name, address, telephone number, and e-mail address (if any); (ii) information identifying the objector as a Settlement Class Member, including proof that the objector is a member of the Settlement Class (e.g., the number associated with the payment card claimed to have been used by the Settlement Class Member during the Security Incident, or a cbdMD receipt or credit card statement); (iii) a written statement of all grounds for the objection, accompanied by any legal support for the objection the objector believes applicable; (iv) the identity of all counsel representing the objector; (v) a statement whether the objector and/or his or her counsel will appear at the Final Fairness Hearing; (vi) the objector's signature and the signature of the objector's duly authorized attorney or other duly authorized representative (along with documentation setting forth such representation); and (vii) a list, by case name, court, and docket number, of all other cases in which the objector and/or the objector's counsel has filed an objection to any proposed class action settlement within the last three (3) years. To be timely, written notice of an objection in the appropriate form must be filed with the Clerk of the Court no later than one hundred twenty (120) days from the date on which the Notice Program commences pursuant to ¶ 3.2, and served concurrently therewith upon Proposed Class Counsel and counsel for cbdMD via the Court's electronic filing system.

5.2 Any Settlement Class Member who fails to comply with the requirements for objecting in § 5.1 shall waive and forfeit any and all rights he or she may have to appear separately and/or to object to the Settlement Agreement, and shall be bound by all the terms of the Settlement Agreement and by all proceedings, orders and judgments in the Litigation. The exclusive means for any challenge to the Settlement Agreement shall be through the provisions of ¶ 5.1. Without limiting the foregoing, any challenge to the Settlement Agreement, the final order approving this Settlement Agreement, or the Judgment to be entered upon final approval shall be pursuant to appeal under the Federal Rules of Appellate Procedure and not through a collateral attack.

6. Releases

- On the Effective Date, each Settlement Class Member, including Representative Plaintiffs, shall be deemed to have, and by operation of the Judgment shall have, fully, finally, and forever released, relinquished, and discharged all Released Claims. Further, upon the Effective Date, and to the fullest extent permitted by law, each Settlement Class Member, including Representative Plaintiffs, shall, either directly, indirectly, representatively, as a member of or on behalf of the general public or in any capacity, be permanently barred and enjoined from commencing, prosecuting, or participating in any recovery in any action in this or any other forum (other than participation in the settlement as provided herein) in which any Released Claim is asserted.
- Upon the Effective Date, cbdMD shall be deemed to have, and by operation of the Judgment shall have, fully, finally, and forever released, relinquished, and discharged, Representative Plaintiffs, each and all of the Settlement Class Members, Proposed Class Counsel and Plaintiffs' Counsel, of all claims, including Unknown Claims, based upon or arising out of the institution, prosecution, assertion, settlement, or resolution of the Litigation or the Released Claims, except for enforcement of the Settlement Agreement. Any other claims or defenses cbdMD may have against such Persons including, without limitation, any claims based upon or arising out of any retail, banking, debtor-creditor, contractual, or other business relationship with such Persons that are not based upon or do not arise out of the institution, prosecution, assertion, settlement, or resolution of the Litigation or the Released Claims are specifically preserved and shall not be affected by the preceding sentence.

6.3 Notwithstanding any term herein, neither cbdMD, nor its Related Parties, shall have or shall be deemed to have released, relinquished or discharged any claim or defense against any Person other than Representative Plaintiffs, each and all of the Settlement Class Members, Proposed Class Counsel and Plaintiffs' Counsel.

7. Plaintiffs' Counsel's Attorneys' Fees, Costs, and Expenses; Service Award to Representative Plaintiffs

7.1 The Settling Parties did not discuss the payment of attorneys' fees, costs, expenses and/or service award to Representative Plaintiffs, as provided for in ¶¶ 7.2 and 7.3, until after the substantive terms of the settlement had been agreed upon, other than that ebdMD would pay reasonable attorneys' fees, costs, expenses, and an service award to Representative Plaintiffs as may be agreed to by cbdMD and Proposed Class Counsel and/or as ordered by the Court, or in the event of no agreement, then as ordered by the Court. cbdMD and Proposed Class Counsel have agreed to the following:

7.2 Proposed Class Counsel has agreed to request, and cbdMD has agreed to pay, subject to Court approval, the amount of \$135,000 to Proposed Class Counsel for attorneys' fees and costs and expenses. Proposed Class Counsel, in their sole discretion, shall allocate and distribute the amount of attorneys' fees, costs, and expenses awarded by the Court among Plaintiffs' Counsel.

7.3 Subject to Court approval, cbdMD has agreed to pay a service award in the amount of \$2,500 to each of the Representative Plaintiffs.

7.4 cbdMD shall pay the Court-approved amount of attorneys' fees, costs, expenses, and service awards to Representative Plaintiffs to an account established by Proposed Class Counsel within thirty (30) days after the entry of an order of Final Approval, regardless of any appeal that may be filed or taken by any Class Member or third party. Class Counsel will repay

to cbdMD the amount of the award of attorneys' fees and costs in the event that the final approval order and final judgment are not upheld on appeal and, if only a portion of fees or costs (or both) is upheld, Class Counsel will repay to cbdMD the amount necessary to ensure the amount of

attorneys' fees or costs (or both) comply with any court order.

7.5 Proposed Class Counsel shall thereafter distribute the award of attorneys' fees,

costs, and expenses among Plaintiffs' Counsel and service award to Representative Plaintiffs

consistent with ¶ 7.2 and 7.3. If this Settlement Agreement is terminated or otherwise does not

become Final (e.g., disapproval by the Court or any appellate court), cbdMD shall have no

obligation to pay attorneys' fees, costs, expenses, or service awards and shall only be required to

pay costs and expenses related to notice and administration that were already incurred. Under no

circumstances will Proposed Class Counsel or any Class Member be liable for any costs or

expenses related to notice or administration.

7.6 The amount(s) of any award of attorneys' fees, costs, and expenses, and the service

award to Representative Plaintiffs, are intended to be considered by the Court separately from the

Court's consideration of the fairness, reasonableness, and adequacy of the settlement. No order of

the Court, or modification or reversal or appeal of any order of the Court, concerning the amount(s)

of any attorneys' fees, costs, expenses, and/or service award ordered by the Court to Proposed

Class Counsel or Representative Plaintiffs shall affect whether the Judgment is Final or constitute

grounds for cancellation or termination of this Settlement Agreement.

8. Administration of Claims

8.1 The Claims Administrator shall administer and calculate the claims submitted by

Settlement Class Members under ¶ 2. Proposed Class Counsel and cbdMD shall be given reports

as to both claims and distribution, and have the right to review and obtain supporting

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documentation and challenge any such claim if they believe it to be inaccurate or inadequate. The Claims Administrator's and Claims Referee's, as applicable, determination of the validity or invalidity of any such claims shall be binding, subject to the dispute resolution process set forth in ¶ 2.5. All claims agreed to be paid in full by cbdMD shall be deemed valid.

- 8.2 Checks for approved claims shall be mailed and postmarked within sixty (60) days of the Effective Date, or within thirty (30) days of the date that the claim is approved, whichever is later. No approved claims shall be paid until after the Effective Date. If this Settlement Agreement is terminated or otherwise does not become Final (e.g., disapproval by the Court or any appellate court) prior to the payment of approved claims, cbdMD shall have no obligation to pay such claims and shall only be required to pay costs and expenses related to notice and administration that were already incurred.
- 8.3 All Settlement Class Members who fail to timely submit a claim for any benefits hereunder within the time frames set forth herein, or such other period as may be ordered by the Court, or otherwise allowed, shall be forever barred from receiving any payments or benefits pursuant to the settlement set forth herein, but will in all other respects be subject to, and bound by, the provisions of the Settlement Agreement, the releases contained herein and the Judgment.
- 8.4 No Person shall have any claim against the Claims Administrator, Claims Referee, cbdMD, Proposed Class Counsel, Plaintiffs, Plaintiffs' Counsel, and/or cbdMD's counsel based on distributions of benefits to Settlement Class Members.
 - 9. Conditions of Settlement, Effect of Disapproval, Cancellation, or Termination
- 9.1 The Effective Date of the settlement shall be conditioned on the occurrence of all of the following events:
 - a) the Court has entered the Order of Preliminary Approval and Publishing of Notice of a Final Fairness Hearing, as required by ¶ 3.1;

- b) cbdMD has not exercised its option to terminate the Settlement Agreement pursuant to ¶ 4.3;
- c) the Court has entered the Judgment granting final approval to the settlement as set forth herein; and
- d) the Judgment has become Final, as defined in ¶ 1.12.
- 9.2 If all of the conditions specified in ¶ 9.1 hereof are not satisfied, the Settlement Agreement shall be canceled and terminated subject to ¶ 9.4 unless Proposed Class Counsel and cbdMD's counsel mutually agree in writing to proceed with the Settlement Agreement.
- 9.3 Within seven (7) days after the Opt-Out Date, the Claims Administrator shall furnish to Proposed Class Counsel and to cbdMD's counsel a complete list of all timely and valid requests for exclusion (the "Opt-Out List").
- 9.4 In the event that the Settlement Agreement is not approved by the Court or the settlement set forth in the Settlement Agreement is terminated in accordance with its terms, (i) the Settling Parties shall be restored to their respective positions in the Litigation and shall jointly request that all scheduled litigation deadlines be reasonably extended by the Court so as to avoid prejudice to any Settling Party or Settling Party's counsel, and (b) the terms and provisions of the Settlement Agreement shall have no further force and effect with respect to the Settling Parties and shall not be used in the Litigation or in any other proceeding for any purpose, and any judgment or order entered by the Court in accordance with the terms of the Settlement Agreement shall be treated as vacated, *nunc pro tunc*. Notwithstanding any statement in this Settlement Agreement to the contrary, no order of the Court or modification or reversal on appeal of any order reducing the amount of attorneys' fees, costs, expenses, and/or service awards shall constitute grounds for cancellation or termination of the Settlement Agreement. Further, notwithstanding any statement in this Settlement Agreement to the contrary, cbdMD shall be obligated to pay amounts already

billed or incurred for costs of notice to the Settlement Class, Claims Administration, and Dispute Resolution above and shall not, at any time, seek recovery of same from any other party to the

Litigation or from counsel to any other party to the Litigation.

10. Miscellaneous Provisions

10.1 The Settling Parties (i) acknowledge that it is their intent to consummate this

agreement; and (ii) agree to cooperate to the extent reasonably necessary to effectuate and

implement all terms and conditions of this Settlement Agreement, and to exercise their best efforts

to accomplish the terms and conditions of this Settlement Agreement.

10.2 The Settling Parties intend this settlement to be a final and complete resolution of

all disputes between them with respect to the Litigation. The settlement compromises claims that

are contested and shall not be deemed an admission by any Settling Party as to the merits of any

claim or defense. The Settling Parties each agree that the settlement was negotiated in good faith

by the Settling Parties, and reflects a settlement that was reached voluntarily after consultation

with competent legal counsel. The Settling Parties reserve their right to rebut, in a manner that

such party determines to be appropriate, any contention made in any public forum that the

Litigation was brought or defended in bad faith or without a reasonable basis. It is agreed that

neither Party shall have any liability to one another as it relates to the Litigation, except as set forth

herein.

10.3 Neither the Settlement Agreement, nor the settlement contained herein, nor any act

performed or document executed pursuant to or in furtherance of the Settlement Agreement or the

settlement (i) is or may be deemed to be or may be used as an admission of, or evidence of, the

validity or lack thereof of any Released Claim, or of any wrongdoing or liability of any of the

Released Persons; or (ii) is or may be deemed to be or may be used as an admission of, or evidence

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of, any fault or omission of any of the Released Persons in any civil, criminal or administrative

proceeding in any court, administrative agency or other tribunal. Any of the Released Persons

may file the Settlement Agreement and/or the Judgment in any action that may be brought against

them or any of them in order to support a defense or counterclaim based on principles of res

judicata, collateral estoppel, release, good faith settlement, judgment bar, or reduction or any other

theory of claim preclusion or issue preclusion or similar defense or counterclaim.

10.4 The Settlement Agreement may be amended or modified only by a written

instrument signed by or on behalf of all Settling Parties or their respective successors-in-interest.

10.5 The Settlement Agreement, together with the Exhibits attached hereto, constitutes

the entire agreement among the parties hereto, and no representations, warranties or inducements

have been made to any party concerning the Settlement Agreement other than the representations,

warranties and covenants contained and memorialized in such document. Except as otherwise

provided herein, each party shall bear its own costs. This agreement supersedes all previous

agreements made by the parties.

10.6 Proposed Class Counsel, on behalf of the Settlement Class, is expressly authorized

by Representative Plaintiffs to take all appropriate actions required or permitted to be taken by the

Settlement Class pursuant to the Settlement Agreement to effectuate its terms, and also are

expressly authorized to enter into any modifications or amendments to the Settlement Agreement

on behalf of the Settlement Class which they deem appropriate in order to carry out the spirit of

this Settlement Agreement and to ensure fairness to the Settlement Class.

10.7 Each counsel or other Person executing the Settlement Agreement on behalf of

any party hereto hereby warrants that such Person has the full authority to do so.

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- 10.8 The Settlement Agreement may be executed in one or more counterparts. All executed counterparts and each of them shall be deemed to be one and the same instrument. A complete set of executed counterparts shall be filed with the Court.
- 10.9 The Settlement Agreement shall be binding upon, and inure to the benefit of, the successors and assigns of the parties hereto.
- 10.10 The Court shall retain jurisdiction with respect to implementation and enforcement of the terms of the Settlement Agreement, and all parties hereto submit to the jurisdiction of the Court for purposes of implementing and enforcing the settlement embodied in the Settlement Agreement.
- 10.11 The Settlement Agreement shall be considered to have been negotiated, executed, and delivered, and to be wholly performed, in the State of North Carolina, and the rights and obligations of the parties to the Settlement Agreement shall be construed and enforced in accordance with, and governed by, the internal, substantive laws of the State of North Carolina.
- 10.12 The obligations of cbdMD under the Settlement Agreement shall continue and not be affected by any change to cbdMD's corporate name and/or corporate structure.
- 10.13 As used herein, "he" means "he, she, or it;" "his" means "his, hers, or its," and "him" means "him, her, or it."
 - 10.14 All dollar amounts are in United States dollars (USD).
- 10.15 Cashing a settlement check is a condition precedent to any Settlement Class Member's right to receive settlement benefits. All settlement checks shall be void sixty (60) days after issuance and shall bear the language: "This check must be cashed within 60 days, after which time it is void." If a check becomes void, the Settlement Class Member shall have until six months after the Effective Date to request re-issuance. If no request for re-issuance is made within this

period, the Settlement Class Member will have failed to meet a condition precedent to recovery of settlement benefits, the Settlement Class Member's right to receive monetary relief shall be extinguished, and cbdMD shall have no obligation to make payments to the Settlement Class Member for expense reimbursement under ¶ 2.1 or ¶ 2.2 or any other type of monetary relief. The same provisions shall apply to any re-issued check. For any checks that are issued or re-issued for any reason more than one hundred eighty (180) days from the Effective Date, requests for re-issuance need not be honored after such checks become void.

10.16 All agreements made and orders entered during the course of the Litigation relating to the confidentiality of information shall survive this Settlement Agreement.

IN WITNESS WHEREOF, the parties hereto have caused the Settlement Agreement to be executed, by their duly authorized attorneys.

AGREED TO BY:

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